

Summary of Medical Benefits

All plans offered and underwritten by Kaiser Foundation Health Plan of the Northwest. 500 NE Multnomah St., Suite 100, Portland, OR 97232

Oregon - Custom Traditional Plan

1/1/2024 - 12/31/2024

City of San Jose

Group Number: 4189-001

Calendar year is the time period (Year) in which dollar, day, and visit limits, Deductibles and Out-of-Pocket Maximums accumulate.

Deductible	
Self-only Deductible per Year (for a Family of one Member)	None
Individual Family Member Deductible per Year (for each Member in a Family of two or more Members)	None
Family Deductible per Year (for an entire Family)	None
Out-of-Pocket Maximum ¹	
Self-only Out-of-Pocket Maximum per Year (for a Family of one Member)	\$750
Individual Family Member Out-of-Pocket Maximum per Year (for each Member in a Family of two or more Members)	\$750
Family Out-of-Pocket Maximum per Year (for an entire Family)	\$1,500
Office Visits	You pay
Routine preventive physical exam	\$0
Telehealth (phone/video)	\$0 *
Primary Care	\$5 for first 3 visits; then \$25 for additional visits in the same Year *
Specialty Care	\$25
Urgent Care	\$25
Tests (outpatient)	You pay
Preventive Tests	\$0
Laboratory	\$10 per department visit
X-ray, imaging, and special diagnostic procedures	\$10 per department visit
CT, MRI, PET scans	\$50 per department visit
Medications (outpatient)	You pay
Prescription drugs (up to a 30 day supply)	\$10 generic / \$25 preferred brand / \$40 non-preferred brand
Mail Order Prescription drugs (up to a 90 day supply)	\$20 generic / \$50 preferred brand / \$80 non-preferred brand
Administered medications, including injections (all outpatient settings)	20% Coinsurance
Nurse treatment room visits to receive injections	\$5
Maternity Care	You pay
Scheduled prenatal care visits and postpartum visits	\$0
Laboratory	\$10 per department visit
X-ray, imaging, and special diagnostic procedures	\$10 per department visit
Inpatient Hospital Services	\$100 per admission
Hospital Services	You pay
Ambulance Services (per transport)	\$50
Emergency services	\$50 (Waived if admitted)

Inpatient Hospital Services	\$100 per admission
Outpatient Services (other)	You pay
Outpatient surgery visit	\$25
Chemotherapy/radiation therapy visit	\$25
Durable medical equipment	\$0
Physical, speech, and occupational therapies (20 visits per therapy per Year)	\$25
Skilled Nursing Facility Services	You pay
Inpatient skilled nursing Services (up to 100 days per Year)	\$0
Mental Health and Substance Use Disorder Services	You pay
Outpatient Services	\$5 for first 3 visits; then \$25 per visit for additional visits in the same Year *
Inpatient hospital & residential Services	\$100 per admission
Alternative Care (self-referred)	You pay
Acupuncture Services	Not covered
Chiropractic Services	Not covered
Massage Therapy	Not covered
Naturopathic Medicine	\$5 for first 3 visits; then \$25 for additional visits in the same Year *
Vision Services	You pay
Routine eye exam (Covered until the end of the month in which Member turns 19 years of age.)	\$0
Vision hardware and optical Services (Covered until the end of the month in which Member turns 19 years of age.)	No charge for one pair standard frames and lenses or 12-month supply contact lenses per year.
Routine eye exam (For members 19 years and older.)	\$25
Vision hardware and optical Services (For members 19 years and older.)	Initial allowance of up to \$150 for prescription eyeglasses or conventional or disposable prescription contact lenses, including Medically Necessary contact lenses, not more than once in a two-Year period.

¹ Refer to your Evidence of Coverage (EOC) for benefits that may not apply to Out-of-Pocket Maximum.

* First 3 visits (or days) are any combination of in-person or telemedicine Services for primary care non-specialty medical Services, mental health outpatient Services, naturopathic medicine, or Substance Use Disorder outpatient Services.

Plan is subject to exclusions and limitations. A complete list of the exclusions and limitations is included in the Evidence of Coverage (EOC). Sample EOCs are available upon request or you may go to kp.org/plandocuments.

Non-participating providers may bill you for any charges in excess of the Allowed Amount (balance billing), except where balance billing is prohibited by law. You are protected from balance billing in connection with emergency services and certain services provided at a participating hospital or ambulatory surgical center. For additional information, visit <https://healthy.kaiserpermanente.org/oregon-washington/support/pay-bills/medical-bills/no-surprises-act>.

Questions? Call Member Services (M-F, 8 am-6 pm) or visit kp.org. Portland area: 503-813-2000

All other areas: 1-800-813-2000. TTY, all areas: 711. Language Interpretation Services, all areas: 1-800-324-8010

This is not a contract. This condensed summary of benefits does not fully describe your benefit coverage with Kaiser Foundation Health Plan of the Northwest. For more details on benefit coverage, claims review, and adjudication procedures, please see your EOC or call Member Services. In the case of a conflict between this summary and the EOC, the EOC will prevail.